### CANNINGTON HEALTH CENTRE PATIENT SURVEY 2013/14

Each year the practice consults with the Patient Participation Group to produce a questionnaire to collect patient views about some aspect the service provided by the health centre. The Patient Group helps to decide the topic and to plan what actions need to be taken following the results of the survey. Go to the practice website <u>www.cannington.gpsurgery.net</u> to see previous surveys. This year we have chosen to investigate what health related information is important to patients and how you like to get that information. We should be very grateful is could take a few minutes to this year's questionnaire and place it in the box in the lobby or hand it in at reception.

# Q1 Where would you get information about the health centre and our services? Please tick all that apply

Practice website				
Practice information booklet				
Noticeboards and posters at the surgery				
Newsletter				

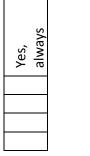
Leaflets from the leaflet racks Members of staff Other patients Don't know

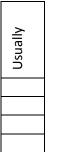
#### Q2 How helpful have you found the different sources of information?

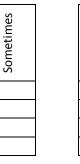
Practice websiteImage: product of the surgeryImage: product of the surgeryImage: product of the surgeryNoticeboards and posters at the surgeryImage: product of the surgeryImage: product of the surgeryNewsletterImage: product of the surgeryImage: product of the surgeryLeaflets from the leaflet racksImage: product of the surgeryImage: product of the surgeryMembers of staffImage: product of the surgeryImage: product of the surgeryOther patientsImage: product of the surgeryImage: product of the surgery

#### Q3 Do you receive enough information from the practice about

Short term health problems you may have? Long term health problems you may have? New medication? Healthy lifestyle?









2

## Q4 Do you think the practice should be providing information about lifestyle choices (diet, smoking, exercise etc.) to help you stay healthy for longer?



No, there's plenty of this sort of information generally available Yes but written information such as leaflets and posters is enough Yes, doctors and nurses could be advising me about healthy choices

#### Q5 Only answer this question if you have a long term health problem(s), otherwise go to Q6 What is your attitude to looking after your particular health problem(s)?



Generally I prefer the doctor or nurse to make most of the decisions I like to have enough information from healthcare professionals so that I can, as far as possible, manage my own health condition(s)

Q6	Some information about yourself						
	Are you	Male		]	Fema	ile	
Q7	What age are you	ı?					
0-15		] :	36-45		66-75		
16-25		4	16-55		76-85		
26-35		] 5	56-65		Over 8	.5	
Q8	Roughly how ofte	en do you have a	n appointme	nt at the healt	h centre?		
	At least once a month						
	Abo	About 6-12 times a year					
	Abo	About 2-5 times a year					
	Once	e a year or less					

Q9 Do you have a disability such as poor hearing or poor eyesight that makes getting information more difficult for you?

Yes		No						
If yes, what is the nature of the difficulty?								

Thank you for completing this questionnaire. Please place it in the box in the lobby or hand it in to reception.

If you have any suggestions about how the practice could improve on the type of information provided for patients and the way it is presented, please write them here.